

MERCATOR ikuü

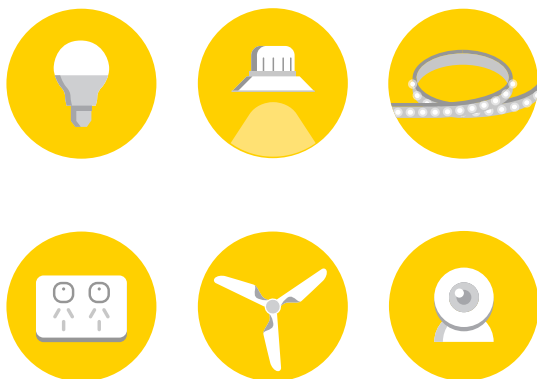
troubleshooting

If the app is not responding, please follow the steps below to help identify the issue.

- Press the **control** button in the app. If your garage door moves, but the open/closed status doesn't match the door, disconnect then reconnect the sensor and main unit. Disconnect the main unit from power, then press and hold the contact sensor button for 5 seconds as you power it back on. The red light should continue flashing, open or close the contact sensor to reconnect.
- If the control button in the app does not work, press the central button on the main unit. If the button on the main unit works but the app does not, you may need a Wi-Fi extender to improve the Wi-Fi connection.
- If both buttons do not work, check the connections to the garage door motor. Refer to the user manual for your motor to make sure that you are using the correct terminals, and check the 'Identifying terminals' section for tips.

MERCATOR ikuü

explore the range



Want more Mercator Ikuü? Visit ikuu.com.au to explore our whole range of smart products!

MERCATOR ikuü

app features

- **Rooms**
Separate your products within the app for easy control based on their location.
- **Scenes**
Control multiple products from any room at the same time.
- **Automation**
Create triggers that allow products to complete actions automatically. These triggers can be based on time, sensors, or even other products.
- **Routines**
Use Mercator Ikuü with other household products to create simple voice commands that trigger customised actions based on your daily activities.
- **Timers**
Use a range of scheduling and countdown timers that trigger actions.
- **Alerts**
Manage the kinds of alerts you receive from your products (e.g. security products).
- **Sharing**
Share access of your products with others.
- **In-App Customer Service**
Talk to our customer service team directly through the app if you have any issues.

For guides on using these features in the app and to see our broad range of smart products, visit www.ikuu.com.au

You can speak to our customer service team directly via phone on **1300 552 255 (AU)** or **0800 003 329 (NZ)**, or via email at customer@mercator.com.au

MERCATOR ikuü

pairing instructions

If you require any assistance, you can speak to our customer service team directly via phone on **1300 552 255 (AU)** or **0800 003 329 (NZ)**, or via email at customer@mercator.com.au

You can also visit ikuu.com.au to access troubleshooting guides and advice on how to get the most from your Mercator Ikuü products, such as guides on scenes and automation.

1 Set Up the App

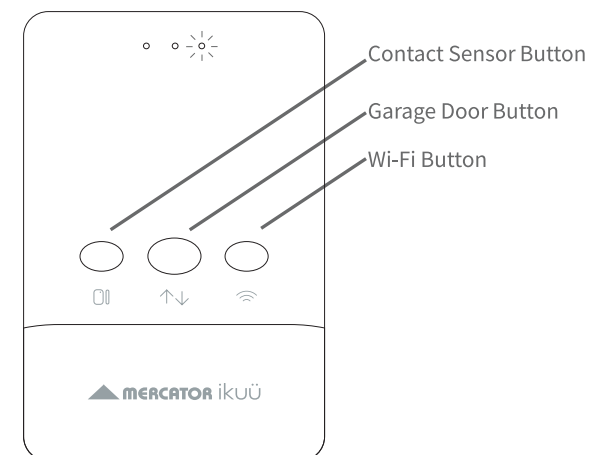
1. Download the Mercator Ikuü app.
2. Tap 'create new account' or 'log in to account'.
3. Follow the in-app prompts and tap 'OK'.

2 Connect to the App

To connect your garage door control kit to the app, you must first enter pairing mode. All Mercator Ikuü Wi-Fi products require a 2.4GHz Wi-Fi network.

Activate Pairing Mode:

Press and hold the Wi-Fi button for 7 seconds. The pairing indicator light will start to blink rapidly (approx. 3 times every second).

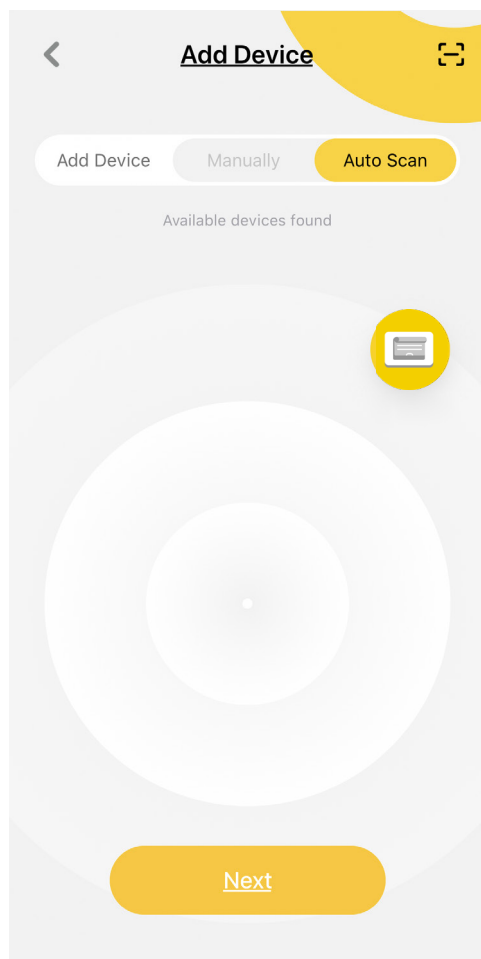


2 Connect to the App (Cont.)

Pairing Your Product:

1. Open the Mercator Ikuü app. Make sure your product is still in pairing mode.
2. Tap + > Add Device > Auto Scan. The discovery process will begin.
3. When your product is discovered, tap 'next'.
4. Enter your Wi-Fi details and tap 'confirm'. This will begin the pairing process, which will add your product to the app.
5. Once pairing is complete, you can edit the name of your garage door kit (optional).
6. To finish the pairing process, tap 'done'.

Note: If the pairing process doesn't work, and you are certain that the password for your 2.4GHz Wi-Fi network is correct, try pairing in AP mode. Refer to our website for details.



3 Voice Assistant Setup (Optional)

Google Assistant

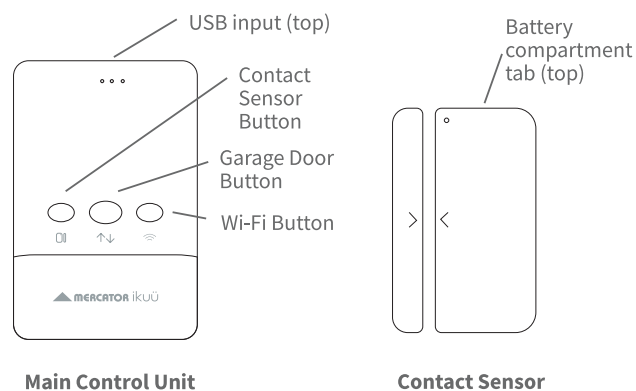
1. Open the Google Home app and sign in to your Google account.
2. Tap + and select Set Up Device > Have Something Already Set Up?
3. Select Mercator Ikuü from the list or type Mercator Ikuü in the search bar.
4. Type in your Mercator Ikuü login details.
5. Tap Link Now > Authorise.



1 Introduction

This product can be installed on an existing garage door opener to enable app control of your garage door. It must be wired into the garage door opener in the same way as a regular push button control. This process will vary depending on the make and model of your garage door.

Important: Motorised garage doors in Australia and New Zealand that can be controlled remotely should have an obstruction detection system installed, as described in AS/NZS 60335.2.95:2020.



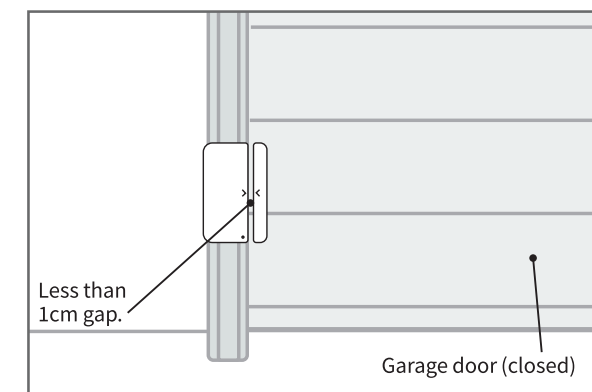
2 Installation

1. Before installing, follow the pairing instructions above.

2. Important: Ensure your garage door is closed.

Connect the red and black terminal wires from the main unit of the garage door kit to the wired inputs of your garage door motor. Use the tape on the back of the main unit to fix it nearby. For additional information on this step, see the 'identifying terminals' section below.

3. Power on the device by connecting it to USB power.
4. Install the contact sensor, so that when the door is closed, the arrows are aligned and the contacts are less than 1cm apart. The contact sensor can be attached using the provided tape or screws. When the door opens, the contacts should separate without interfering with the movement of the door.
5. Open the app and tap on the product icon. Remove the pull tab from the contact sensor, then test that the control button and open/closed status are working in the app. If you are having issues with the button or status, please see the troubleshooting guide over the page.



Identifying Terminals

This device must be connected to your garage door motor. The terminals to be used will vary depending on the model of your motor. Use the manual for your motor to assist with selecting the correct terminals. Check for terminals or instructions that allow for the installation of a wired push button control.

Some common examples of suitable terminals:

- Push button, P/B, PB
- Open-Stop-Close, O/S/C, OSC
- Impulse, IMP
- Switch, SW

If there is only one such terminal, you will need to locate another terminal to complete the circuit (the red and black wires can be connected interchangeably):

- Ground, GND, 0V
- Common, COM