

SMART SECURITY CAMERA

QUICK START GUIDE



Introduction

This smart security camera is designed for use in homes, apartments, offices, garages and sheds. It's easy to set up and operate, giving you and your family the security and peace of mind that you deserve.

You can monitor your camera remotely through the Mercator Ikuü app, which can be downloaded for free from the Apple App Store and Google Play Store.

Contents

- 1 x Smart Indoor Security Camera
- 1 x Power Adaptor
- 3 x Mounting Screws and Wall Plugs
- 1 x Mounting Bracket
- 1 x L Shape Screw Driver



Identification

- Microphone**
- Camera Lens**
1440P (4MP), with 100° field of view (diagonal)
- Infrared LEDs**
Allows the camera to capture day and night images
- Night Mode Sensor**
Activates night vision as required
- Status Light**
 - Blinking red light: wait for network connection
 - Solid blue light on: camera is working correctly
 - Solid red light on: camera error



- Speaker**
- Reset Button**
Hold for 5 seconds to reboot and clear all settings to factory defaults. This will allow you to connect with a different Wi-Fi network if required.
- Micro SD Card Slot**
Use a micro SD memory card to record video 24/7 (Support up to 128GB micro SD card)
- Power Port**
Connect adaptor to a standard power outlet and connect to the camera using the provided USB cable



Set Up the App

1. Download the Mercator Ikuü app.
2. Tap 'create new account' or 'log in to account'.
3. Follow the in-app prompts and tap 'OK'.

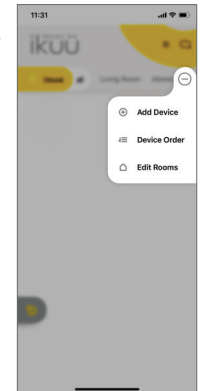
Connect Your Camera to the App

1. Log in to the Mercator Ikuü app.

Note: Ensure your camera is in pairing mode. The LED should be flashing red. If it isn't, press and hold the reset button on the back of the unit for 5 seconds and wait for the camera to restart.



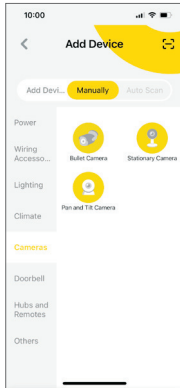
2. Tap the ☰ icon and select 'Add Device'.



Connect Your Camera to the App (Cont.)

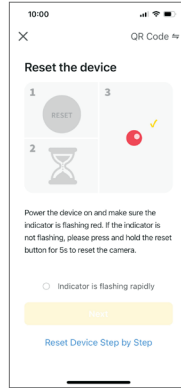
3

Select 'Cameras' from the sidebar, and then tap the Bullet Security Camera icon.



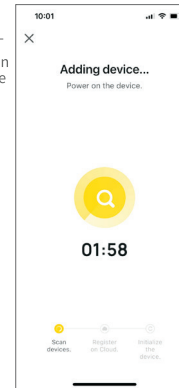
4

Please press and hold the reset button for 5s to reset the camera, make sure the indicator is flashing red rapidly then tap 'next step'.



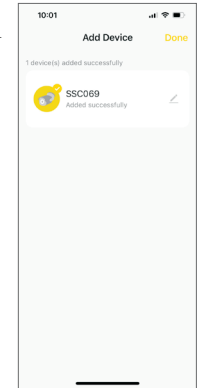
7

The app will begin adding the device and pairing the camera.



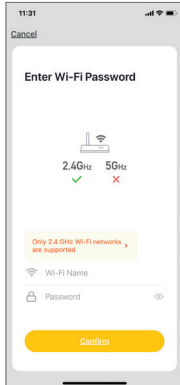
8

When the device is added successfully, update the name of the device and then tap 'Done'.



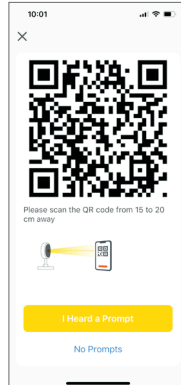
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Enter your Wi-Fi name and password, then tap 'Confirm'.



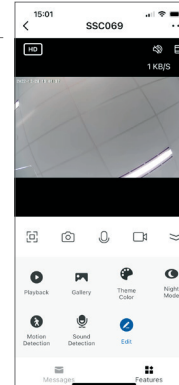
6

Place the camera eye over the QR code to scan (holding the camera 15cm away from your device screen). When you hear the prompt, tap 'I Heard a Prompt'




9


The camera feed will open, and you will be prompted to allow access to your device's microphone. Tap 'OK' to continue. Your camera is now connected and ready for use.




Camera Functions

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Screenshot

Take a photo of the live video feed, which will be saved to the photo album.
- 


Speak

Speak through the camera speaker via your phone microphone.
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Record


Take a video of the live video feed, which will be saved to the photo album.
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Playback

Review camera footage from the SD card (if installed).
- 


Theme Colour


Customise themes.

- 


Motion Detection

Enable motion detection to receive alerts when motion is detected

View previously saved photos and video recordings. You can download these to your local mobile device.
- 

Gallery
- 

Night Mode

Smart mode: Light will turn on in response to movement after dark
Infrared Mode: User IR night version after dark
Colour Light Mode: Light stays on
- 

Sound Detection

Enable sound detection to receive alerts when sounds are detected

Installation Instructions

Before choosing your preferred location, check the Wi-Fi strength/coverage is adequate.


1. Pull the bracket in the direction shown to take apart.
2. Install the bracket to the wall with the screws. (Ensure the UP logo is facing up).
3. Insert the camera upward onto the bracket and then push in the opposite direction of step 1, to lock the bracket with the camera;
4. Manually adjust the camera angle
 - Loosen the screws (A) with L shaped screwdriver to adjust camera angle (recommended: 15°~20°).
 - Push firmly on section (B) to adjust bracket (0°~150°).
 - Rotate bracket (C) to adjust angle (0°~360°).




Note: To get the correct orientation for ceiling mount, navigate to settings > basic function settings > flip screen.

App Features


Want more from your products? The Mercator Ikuü app can help you to customise your smart products any way you like. Detailed guides on these features can be found at www.ikuu.com.au.

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Rooms

Separate your products within the app for easy control based on their location.
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Scenes

Control multiple products from any room at the same time.
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Automation

Create triggers that allow products to complete actions automatically. These triggers can be based on time, sensors, or even other products.
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Routines

Use Mercator Ikuü with other household products to create simple voice commands that trigger customised actions based on your daily activities.
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Timers

Use a range of a scheduling and countdown timers that trigger actions.
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Alerts

Manage the kinds of alerts you receive from your products (e.g. security products).
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Sharing

Share access of your products with others.
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In-App Customer Service

Talk to our customer service team directly through the app if you have any issues.

For guides on using these features in the app and to see our broad range of smart products, visit www.ikuu.com.au

You can speak to our customer service team directly via phone on **1300 552 255 (AU)** or **0800 003 329 (NZ)**, or via email at customer@mercator.com.au

Warranty

Mercator guarantees this product against defects of materials and workmanship for a period of 36 months from the date of purchase provided the product is used for its proper purpose, in accordance with Mercator's recommendations and within such voltage and current limits as are specified by Mercator in relation to the product. Mercator will at its own option and cost make good, or replace this product with the same or similar product and return it to you, or provide a credit for any product manufactured or supplied by it, which proves to be defective within the limits set out above provided that no repairs, alterations or modifications to the product have been undertaken or attempted by anyone, other than Mercator or its authorized agents. Should you wish to make a claim under this guarantee, the product and proof of purchase must be returned pre-paid by you to the place of purchase.

This guarantee is in addition to and does not take away from any other rights and remedies you may have under any relevant law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please retain your proof of purchase for all warranty claims.

For all Sales & Warranty enquiries

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